

Meeting notes

WISER Consultative Meeting

16-17 October 2016

**United Nations Economic Commission for Africa (UNECA)
headquarters, Addis Ababa, Ethiopia**

In attendance:

WISER project focal point contacts from East African and Pan-African programmes

World Meteorological Organization (WMO)

UK's Department for International Development (DFID)

UNECA senior officials

Apologies:

Mr. Bill Leathes, Met Office WISER Programme Fund Manager and Technical Lead
(represented by Mr. Ayub Shaka, WISER Western Kenya Project Co-ordinator)

Opening remarks:

In the opening session, all project managers made welcoming remarks in line with their project, giving brief details of activities that have taken place.

Mr. Ayub Shaka explained to delegates that:

1. WISER is a programme that focuses on improved service delivery with an emphasis on engaging users in order to understand their needs.
2. The themes for discussion in the meeting were important to the development of the WISER programme, particularly around monitoring and evaluation, socio-economic benefits and knowledge management (sharing information).
3. The experience developed through the quick start projects will shape future phases of WISER with a focus on co-production of new services, regional and partnership approaches.

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4. The meeting was informed that programme web pages had been developed and social media was being used. The next step was to continue to populate the website with content.

Presentations:

A series of informative presentations took place including:

- Value-for-money (VfM) and socio-economic benefits of the project by Dr. Mathew Savage.
- Quick start project updates by project coordinators.
- Climate information quality assurance by Dr. Joseph Intsiful.
- Socio-economic benefits by Dr. Andrea Bassi.
- Knowledge management and communications by Ms. Fatema Rajabali and Ms. Jacqueline Chenje.
- Case studies on lessons, challenges and opportunities based on the last El-Nino.

Developing strategies:

The second day of the meeting involved developing strategies for knowledge delivery and communication of services at all levels. A number of interesting discussions took place on user engagement, co-production, partnerships and collaboration.

Closing presentation:

Prof. Ogallo and Dr. Mukabana gave a presentation on bridging the gap between climate information producers and users.

Date of next meeting:

To be confirmed

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